



## Questions and answers.

### Ordering.

#### *What do I need to order?*

To order, you need audio files in the .wav format, 24 Kbit. Also polygraph files (.PDF or .AI format), in case of full-color printing of "apples" and covers.

#### *How do I place an order?*

You send us audio files and polygraph files with the indication of the desired quantity. We, based on the specifications of the order, make an invoice, after payment of which we launch your order into production.

#### *How I can pay the invoice?*

By transfer to our bank, specified in invoice details. 100% advance payment.

#### *Is it possible to order a test-press or just a couple of dozen records?*

Our equipment is made for big quantities, so the minimal order, from which we start production - 150 pieces. We do not do test press.

### Production.

#### *What material is used to produce vinyl records?*

Special premium vinyl material from the Netherlands.

#### *What material is used for the production of "apples"?*

Offset paper, 150 gr.

#### *What material is used for the production of covers?*

Kraft cardboard paper, 280 gr.

*How long does production take?*

Usually we are ready to ship goods within 4-5 weeks from the date of invoice payment. But it is worth to have an additional time in reserve, due to national holidays and the overall workload of the factory.

*Is it possible to produce vinyl records within 3 weeks?*

In some cases, this is possible. In any case, we are ready to discuss this.

### **Audio files.**

*What type of audio file do I need to provide?*

For best sound of records, we recommend sending us audio files, specially mastered for a vinyl record, preferably by audio engineer, which has professional experience. This is a very important moment, it needs special attention. Along with audio files, you need to provide a list of tracks with duration, and also to report on the nuances and wishes, if you have any. After production start, it is not possible to make changes in the audio files.

*How will my music sound on the record?*

The sound quality corresponds to the file sent. At us audio-files does not pass additional mastering/compression, and are immediately sent to the production of DMM/Lacquer and stamps.

*My music sounds "different", why?*

Before sending audio-files to us, make sure that they sound like you intended. We are not your sound engineers and we do not have your understanding of how your music should sound.

*I think I hear a hiss (crack, click), why?*

A record is a physical object, which is affected by statics and attracts dust well. Make sure that the plate is clean and the statics is removed. The record is one of the best physical types of audio record. This means that it will sound qualitative, but does not mean that it will sound noiseless.

*The vinyl record sounds quieter than in the digital version, why?*

If the length of one side of the plate exceeds 15 minutes - the volume reduces due the DMM/Lacquer production technology. The shorter the duration of one side, the louder sound will be.

### **Polygraph.**

- \* Convert all texts to curves
- \* Color model: CMYK

- \* File format: .PDF or .AI
- \* Corel Draw version not younger than X7
- \* Adobe Illustrator version not younger than CS6

Label template: [http://semikols.eu/wp-content/uploads/12inch\\_etikett\\_label\\_100mm.pdf](http://semikols.eu/wp-content/uploads/12inch_etikett_label_100mm.pdf)

Cover template: [http://semikols.eu/wp-content/uploads/12inch\\_cover\\_1lp\\_3mm.pdf](http://semikols.eu/wp-content/uploads/12inch_cover_1lp_3mm.pdf)

### **Shipping.**

*How long does the delivery take?*

Depending on the location of the recipient and the type of delivery - usually 1-2 weeks.

*What is the cost of delivery?*

Tell us the address, we will calculate the best option.

In case of other questions – please contact us via e-mail.